



Consent for TELEHEALTH Visits

- We are available for telehealth visits to patients with video chat capabilities and with conditions deemed appropriate for this type of care. Each visit will be predetermined by the treating doctor if your evaluation is appropriate for telehealth. In the event that you qualify, this consent to treat outlines your rights as a patient in accordance with Colorado laws.
- The member retains the option to refuse the delivery of healthcare services via telemedicine at any time without affecting the member's right to future care or treatment and without risking the loss or withdrawal of any program benefits to which the member would otherwise be entitled.
- All applicable confidentiality protections shall apply to the services.
- The member shall have access to all medical information resulting from the telemedicine services as provided by applicable law for client access to his or her medical records.
- This consent will be kept on file until the patient requests to terminate this type of visit.
- In the event of an emergency the need for consent is waived.

Patient Name

Date

Patient Signature

Instructions for TELEHEALTH Visits

Any device that has interactive audio and video and allows real time communication may be used. The visit can be done easily and efficiently with most smart phones that have these capabilities.

- iPhone or iPad users will use [FaceTime](#).
- Android enabled phones and tablets will use [google duo](#).
- If you prefer to use your computer, you will need a good internet connection and have an installed camera and microphone. Go to [doxy.me](#) and you will be prompted to allow access to these features. [doxy.me](#) is an application that does not require the patient to download any software, nor does it require a patient account. Once your appointment has been scheduled and your signed consent received, a link will be provided via e-mail from your doctor's e-mail address: drmaurer@esfootankle.com or drkbernhard@esfootankle.com. 5 minutes before your scheduled appointment please follow the link and allow access to your camera and microphone. You will sign in with your first and last name and be placed in a "waiting room." The doctor will select your visit from the virtual waiting room by name.

The visit will cover confidential information. Please ensure you are in a place with minimal background conversations. Make sure you feel comfortable answering questions about your symptoms and removing socks and shoes to show your foot to the doctor as needed. Our doctors will be performing their portion from the office to ensure confidentiality. It is up to you to make sure you create an appropriate environment for your visit.